



FIRST GLASS ROOFS

LIGHT INSPIRED DESIGN

Warranty

This document extends the guarantee of our products for parts only, for a period of five years.

This includes:

- Framework: supply of manufactured frame to original specification of order.
- Glass: supply of double/triple glazed unit to original specification of order (depending on current regulations and availability)
- Sealants: supply of compatible sealants to original specification of order.

This does not include:

- Paint finish: where there has been damage to the coating caused by poor practise including poor installation by others, excessive cleaning or use of abrasive cleaning products, storage by another party, including surface wear by natural elements and damage beyond the control of the company.
- Glass coating: any damage caused by abrasives. Only to be cleaned with warm chemical free soapy water and a dirt-free sponge and rinsed off well after.
- Carriage costs
- Extraction of faulty glass from the property or extraction of the frame from the property. Parts will be supplied to your business address free of charge
- Extraction of the whole rooflight
- Any lifting equipment i.e cranes/ lifting gear

Warranty for all components in the electric/ manual rooflights are 1 year. This includes any sensors, gas struts, winders and motors.

****Please note our Warranty is for supply only, this does not include fitting and is non-transferable****

Head Office

Unit 2E Blacknest Ind Est
Blacknest
Hampshire
GU34 4PX

Factory

Unit 5G Blacknest Ind Est
Blacknest
Hampshire
GU34 4PX



FIRST GLASS ROOFS

LIGHT INSPIRED DESIGN

Product Care Guide

We want to ensure your product is looking the best at all times. With this, we recommend maintaining your product throughout the year.

Most of our products come with a Self Cleaning coating which helps protect your product from air pollution, bird mess and rain. However your product will still require cleaning every six months.

We recommend cleaning the aluminium framework with warm soapy water. We advise you do not use any chemicals on the aluminium framework.

For the glass, please use a professional glass cleaner and micro fibre mitt only. Other sponges will scratch the glass and damage the coatings so please avoid.

Please do not use any abrasives on your product.

Head Office

Unit 2E Blacknest Ind Est
Blacknest
Hampshire
GU34 4PX

Factory

Unit 5G Blacknest Ind Est
Blacknest
Hampshire
GU34 4PX